

2020 KEY METRICS

Note: Data reflects totals from 2020, ending Dec. 31, 2020, unless otherwise noted; volume counts for 2020 include recurring visit types, unlike previous years' fact sheets. Therefore, volume counts from earlier fact sheets should not be compared to the 2020 counts published here.



Total Patients Seen

227,211



4.4
million
Square Feet



7,508
Employees

Patient Visits Per Main Location

414,219

DALLAS

125,495

PLANO

2,032

OUR CHILDREN'S HOUSE

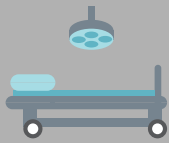
50+

Pediatric Specialty
and Subspecialty
Programs



601

Licensed Beds



19,604

Surgeries



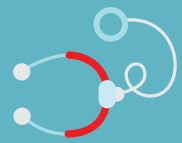
14

Virtual Visit Programs



256,711

Outpatient Visits



1,306

Medical and Dental Staff

42

Solid Organ
Transplants

63,689

Telehealth Visits

107 Years

of dedication to making life better for
the children of North Texas and beyond



220

School-Based
Telehealth Sites

589

Cardiac Surgical
Procedures

21

Specialty Center
Locations

119,913
Ancillary Visits

179

School-Based
TeleBehavioral
Health Sites

10

Facility Therapy Dogs



\$254.5 million
Community Benefits*

*2019 figure

107,817
Total Emergency
Room Visits

74,075

DALLAS

33,742

PLANO



\$3.3 billion

Gross Revenue

\$29.1 million

Charity Care**

**Retail value of charity care