

2019 KEY METRICS

Note: Data reflects totals from 2019, ending Dec. 31, 2019, unless otherwise noted.



Total Patients Seen

276,885



4.7
million
Square Feet



7,856
Employees

Patient Encounters Per Main Location

451,970

DALLAS

150,263

PLANO

845

OUR CHILDREN'S HOUSE

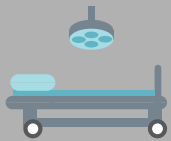
50+

Pediatric Specialty
and Subspecialty
Programs



601

Licensed Beds



26,644

Surgeries



15

Virtual Visit Programs



353,575

Outpatient Visits



1,318

Medical and Dental Staff



151

School-Based
Telehealth sites

11
Facility
Therapy Dogs

30+
Volunteer
Therapy Dogs

106 years

of dedication to making life better for
the children of North Texas and beyond

24

Specialty Center
Locations

158,448

Ancillary Visits

49

School-Based
TeleBehavioral Health
Sites

14,505

NICU Patient Days



\$175.7 million
Community Benefits*

*2018 figure



172,690

Total Emergency
Room Visits

120,587

DALLAS

52,103

PLANO



\$3.8 billion

Gross Revenue

\$45.1 million

Charity Care**

**Retail value of charity care