Telehealth Process Roadmap

Children'shealth®

Student presents with Telehealth-appropriate symptoms

Is consent on file?

No → Parent can complete enroll online at Childrens.com/telehealth

Not sure → Call 844-483-5363, select option 2

Yes

Call the parent and obtain a *verbal* consent

No → **Do not proceed with visit**

Yes

***** If indicated, you may **Perform & Document** Strep and/or Flu test(s) at this time. Then **Submit** the intake form.

Schedule a visit by calling 844-483-5363, select opt 2 *or* via *EpicCare Link > 20 min, *Two Factor Authentication

If a Strep and/or Flu test was not completed in prior steps, you may now **Perform & Document** testing results using the POCT Form on the Nurse Resource website

5 min before appointment: Log into the iPad, open the TytoCare App, and enter the provider's waiting room.

Perform the visit with optimum privacy.

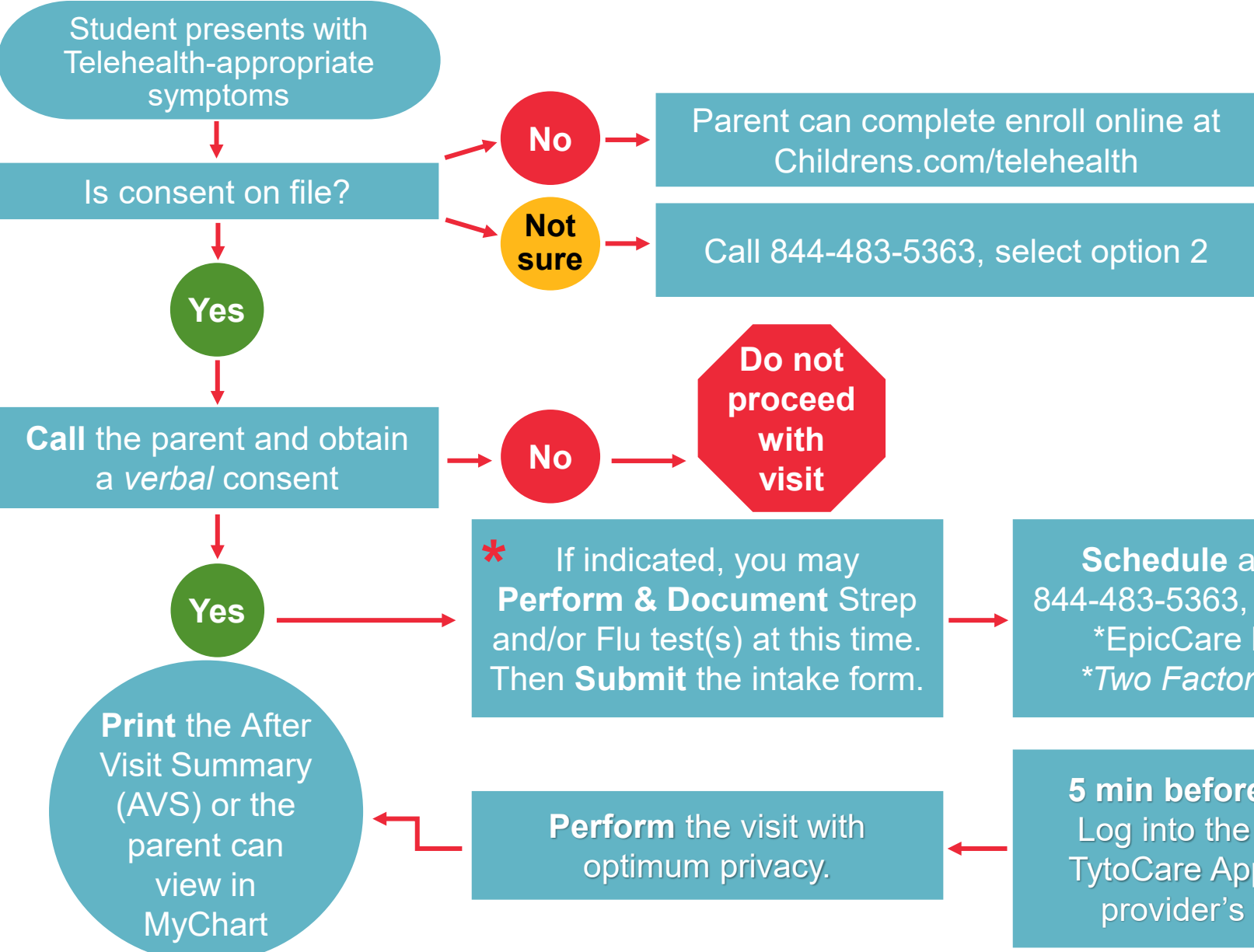**Print** the After Visit Summary (AVS) or the parent can view in MyChart

***** For non-licensed/non-certified personnel, nurse supervision is required to complete the Point of Care Testing (POCT).